

Teamwork



Collaborative. Builds relationships and resolves conflicts to meet team objectives.

Seek opportunities where you can...

- 1 Identify your strengths and opportunities for growth within a team environment.
- 2 Take responsibility for leveraging your unique strengths to accomplish team goals.
- 3 Encourage team members to leverage their unique strengths and perspectives to accomplish team goals.
- 4 Actively participate in team discussions and encourage group member participation.
- 5 Exercise “give and take” to resolve conflicts.
- 6 Deliver and accept constructive feedback in a supportive, respectful manner.

Topics for Class Discussion

- ⦿ Receiving feedback
- ⦿ Effective communication strategies when working in a team (verbal and non-verbal)
- ⦿ Team roles
- ⦿ Understanding the value of varying perspectives

“What comes to mind when I say...Team Project?”

Discuss good and bad experiences in working on teams at school or in a workplace.

You will always be working with a team, even if you own your own company and are the only employee (suppliers and customers).

What makes an effective team?

- Consists of competent, committed members
- Goes through several stages of development
- Works collaboratively in an atmosphere of respect and trust
- Has a clear goal to accomplish
- Understands how success (achievement of their goal) will be measured
- Benefits both the team members and their organization



Why diversity is critical to successful teams

Silos are an outdated way of solving problems.


Diversity of team members’ perspectives and experiences is an asset.

“Why do teams need ground rules?”

- Ground rules are agreements among team members about how they will conduct themselves within the group.
- Rules typically address how members will:
 - Behave toward one another
 - Make decisions
 - Solve problems
 - Prevent and manage conflict

RESOURCE

NC NET: [Interpersonal Skills and Teamwork](#)

 [How to Become a Better Collaborator](#)

SCENARIO

Arthur has been assigned as group project leader. He feels that his team mates’ ideas are weak so he makes most decisions on what the group will do and how they will do it. Other team members are growing frustrated with feeling as if they are not valued. How should the team members address this issue? What can Arthur do differently?